

Guest Services Housekeeper

Casual

5-10 hours per week. Monday Shifts 4-6 hrs required. Additional days via negotiation as required.

\$29-\$34.50/hr base rate paid weekly

Applications close: 21 December 2023

About us

Maiala Park Lodge (www.maialaparklodge.com.au) is a First Nations owned Micro Event and accommodation venue in the Brisbane hinterland just past Samford

Our Vision is to be the preferred venue for accommodation and overnight micro-events in Southeast Queensland. Our mission is to celebrate the diversity of our guests, communities, cultures, and country. When guests leave our lodge, we want them to feel more connected with our beautiful country, themselves, or each other.

We are unique because we have facilities that can be set up to suit our guests' goals and purpose. When guests come to our accommodation, they will experience a celebration of country and culture that is embedded into a tailored experience that will fill their cup.

This is important because everybody needs an opportunity to take time away from the grind, to recharge and lean into their purpose. We want to provide a place where you can turn up to work and you can just be you. Our values are collaboration, innovation and respect.

Your day to day

The housekeeper plays an integral role within the Maiala Park Lodge team, and your day to day will include:

- Turnover of guest suites on guest departure, including removing dirty linen, remaking beds and cleaning.
- Ensure service areas and public areas are maintained well and kept neat, clean, stocked and tidy
- Notify the Maiala Park Lodge management of any maintenance requests in a timely fashion
- Contribute to the set-up activities for guest events
- Attend to guest requests
- Support the Maiala Park Lodge management team with any ad hoc cleaning or guest support as needed

What we need from you

To be successful in this role, you will need:

- Experience - you have previously worked in hospitality, housekeeping or guest services
- Strength – this role is a physical role where you will be on your feet and will be carrying washing baskets up and down stairs
- Flexibility – Availability to work most Mondays. Other shifts will be set by negotiation.
- Can do attitude – wanting to support our team members and roll up your sleeves
- Detail – a great eye for detail and wanting everything to be perfectly in its place
- Full working rights for Australia (sponsorship is unfortunately not an option).

What we offer

We offer great benefits here at Maiala Park Lodge including:

- Flexibility. We can offer hours that suit your schedule (e.g. during school hours)
- Above award hourly rates with loadings for weekend and public holiday shifts
- Free car parking on site
- Uniform shirt provided and annual allowance for other uniform items
- A voucher for two nights stay in one of our suites for your birthday - hip hip hooray!
- An annual family and friends discount – eligible after 6 months of employment.
- Conversion to permanent part-time following 12 months of employment.

How to apply

Please send your resume with a statement or cover letter on why you'd like to work for us to lucy@maialaparklodge.com.au

If you have any questions, please don't hesitate to call Lucy on 0412 028 541 or send her an email.

Other Points to Note:

Your employment will be for a Level 2 Guest Service Grade 2 classification in the Hospitality Industry (General) Award

